

## **Right of withdrawal for consumers**

### **Cancellation policy**

#### **Right of withdrawal**

You have the right to cancel this contract within fourteen days without giving any reason.

The revocation period is fourteen days from the day:

- on the day on which you or a third party named by you, who is not the carrier, have taken or has taken possession of the goods, if you have ordered one or more goods as part of a uniform order and these are or will be delivered uniformly, or
- on which you or a third party named by you, who is not the carrier, have taken or has taken possession of the last goods, if you have ordered several goods as part of a single order and these are delivered separately, or
- on which you or a third party named by you, who is not the carrier, have taken possession of the last partial consignment or the last piece, if you have ordered goods which are delivered in several partial consignments or pieces, or
- on the day on which you or a third party named by you, who is not the carrier, have taken possession of the first item, if you have concluded a contract for the regular delivery of goods over a fixed period of time.

In order to exercise your right of withdrawal, you must inform us

tooz technologies GmbH  
Turnstrasse 27  
73430 Aalen  
Germany

telephone number: +497361591861  
e-mail address: [info@tooztech.com](mailto:info@tooztech.com)

by means of a clear declaration (e.g. a letter sent by post, e-mail) of your decision to withdraw from this contract. You can use the attached model withdrawal form for this purpose, which is, however, not mandatory.

To comply with the withdrawal period, it is sufficient that you send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

### **Consequences of the revocation**

If you withdraw from this contract, we must refund all payments we have received from you, including delivery costs (with the exception of additional costs resulting from the fact that you have chosen a type of delivery other than the cheapest standard delivery offered by us), without delay and at the latest within fourteen days of the day on which we received notification of your withdrawal from this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged for this repayment.

We may refuse repayment until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier.

You must return or hand over the goods to us without delay and in any case no later than fourteen days from the day on which you notify us of the cancellation of this contract. The deadline is met if you send the goods before the expiry of the period of fourteen days.

You shall bear the direct costs of returning the goods.

You only have to pay for any loss in value of the goods if this loss in value is due to handling of the goods that is not necessary for checking the condition, properties and functioning of the goods.

## Sample cancellation form

If you wish to cancel the contract, please complete and return this form via email to [info@tooztech.com](mailto:info@tooztech.com).

tooz technologies GmbH  
Turnstrasse 27  
73430 Aalen  
Germany

Telephone number: +497361591861

E-mail address: info@tooztech.com

- I/we (\*) hereby revoke the contract concluded by me/us (\*) for the purchase of the following goods (\*)/the provision of the following service (\*)

- Ordered on (\*)/received on (\*)

- Name of the customer(s)

- Address of the customer(s)

- Signature of customer(s) (only in case of paper communication)

- Date

\_\_\_\_\_  
(\*) Delete where inapplicable.